



General Terms & Conditions

1. Services

AuLy provides automation setup services as described per package on auly.ink. Any work outside the agreed package scope is billed at €65,- per hour. Custom requests are discussed and agreed upon before work begins.

2. Client Responsibilities

The client grants AuLy temporary admin access to the required tools, including Google account and/or Calendly, for the duration of the setup. Access is revoked upon delivery. AuLy creates a Calendly account on behalf of the client unless the client already has an existing account. The client is responsible for providing accurate information and timely feedback. Delays caused by the client are not the responsibility of AuLy.

3. Payment

All prices are exclusive of IVA. IVA applies once AuLy is registered as autónomo. Full payment is required upfront for all packages. The intake session (€25,-) and online session (€45,-) are paid at the time of booking via Calendly. The €45,- online session fee is deducted from the package price if a package is purchased within 30 days of the session. The intake call (€25,-) and online session (€45,-) are non-refundable. If the client wishes to cancel, the session can be rescheduled once at no additional cost.

4. Delivery

AuLy provides an indicative delivery timeframe. This is an estimate, not a guarantee. Final delivery is confirmed once the system has been tested and is fully functional.

5. Post-Delivery Support

AuLy provides 14 days of support after delivery. See the Post-Delivery Support Terms for full details.

6. Liability

AuLy is not responsible for issues arising from changes made by the client to the system after delivery. AuLy operates within the terms of service and usage rights of all third-party platforms used, including but not limited to Google, Calendly, and Make. Outages, limitations, or changes imposed by these platforms are outside the responsibility of AuLy and do not constitute grounds for refund or compensation.

7. Privacy

AuLy processes personal data in accordance with the General Data Protection Regulation (GDPR / AVG). Client data is used solely for the purpose of delivering the agreed service and is never shared with third parties. Clients have the right to request access to, correction of, or deletion of their personal data by contacting info@au.ly.

